## Goldman Sachs Technology and Internet Conference

11 February 2021



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### 2020 will go down as one of the more eventful years in Scout24 history

Ecosystem strategy	COVID-19 pandemic	Product pipeline
linmo Scout24		Ţ
Singular focus on real estate, brought journey model to life, moved into mandate acquisition TAM	Successfully managed the COVID-19 pandemic, which acted as a catalyst for product roll-out	Focused on innovative high growth products complementing core listings offering
Branding and marketing	Capital allocation	Shareholder value creation
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Branding and marketing      Image: Constraint of the second state	Capital allocation ECO Launched massive capital return package (closed two buyback tranches with total of approx. €640m in 2020)	Shareholder value creation Loc Share price increase with 15% total shareholder return in 2020

### Our transition towards full transaction monetisation is working: from Classifieds to Ecosystem!

Breakdown of ImmobilienScout24 revenue streams (without Austria, without FLOWFACT)



#### **Product examples**

**Realtor Lead Engine** (incl. immoverkauf24) Mortgage Leads **Relocation Leads RentPlus** (MieterPlus)

Private PPA **Professional PPA** 

Membership editions including OTP)

Other

✓ Strengthening the recurring B2B business

Monetising high  $\checkmark$ growth products (e.g. "Plus+" consumer products, RLE) to complement the core listings product

Negligible contribution from advertising business



### Key 2021 focus areas supporting revenue growth ...

#### Sale Journey

- Drive **ARPU growth** via membership migration, upgrades and OTP
- Reinforced listing initiatives
- Continued customer growth
- Enhance realtor leads product and scale mandate acquisition

#### Rent Journey

- Couple private listings increase with accelerated MieterPlus+ monetisation
- Scaling new memberships for property managers
- New features and additional services for VermieterPlus+

#### **Dev-Com Journey**

- Monetise new product editions for Dev-Com, sector hardest hit by COVID-19
- Capturing **TAM potential** (extended customer and lifecycle
  focus)
- Support product set with ad space

#### <u>FLOWFACT</u>

- Increase customer stickiness
- Accelerate digitisation
- Move deeper into the mortgage TAM

... while uncertainty due to COVID-19 prevails Lockdown exit strategy remains unclear, still healthy market activity on IS24



#### Lockdown measures

- Current lockdown expected until early / mid March
- Corporate / business activities ongoing (home office when possible)
- Schools / Kindergardens and non-essential retail shops closed
- German government has promised to vaccinate everyone willing by 21-Sep

#### Effect on IS24 user groups

- Increased information / education for agents (Corona Info Hub, Customer Care)
- Increased usage of digital viewings (IS24 trainings); one-on-one viewings still possible
- No group viewings for rental apartments (individual viewings still possible)
- Increased usage of moving companies
- Residential real estate market intact
- Increased pressure on business real estate ecosystem (esp. gastro, offices)

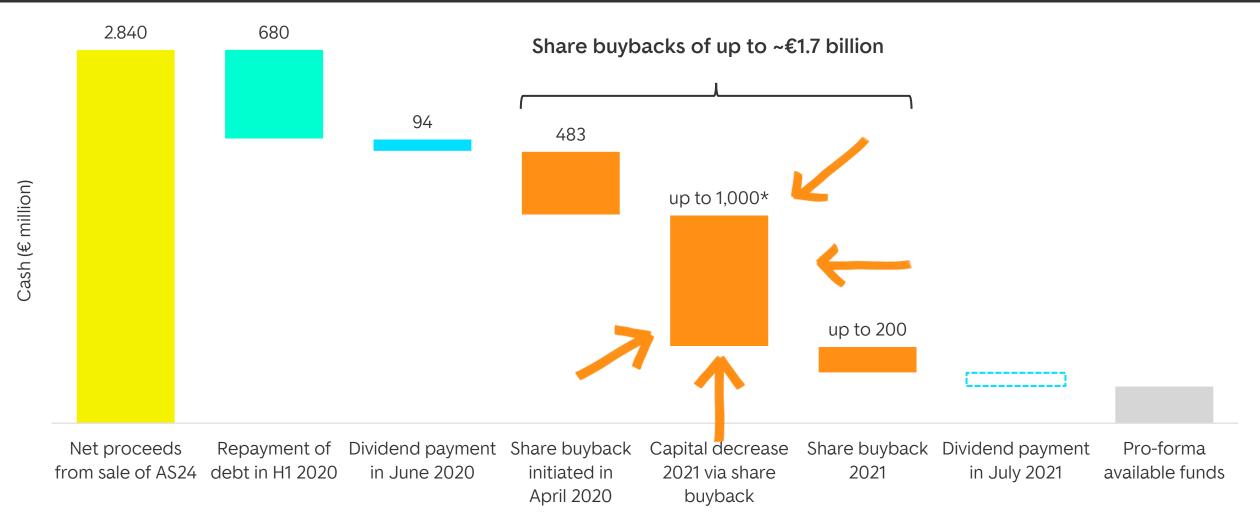
#### Developments of listing/traffic data

- All traffic and demand KPIs have surpassed their pre-LD2 values ...
- Listings still below CW44, but significantly more new listings than last year
- ... confirming high market activity

	CW3 2021 vs. CW2 2021	CW3 vs. CW44 (pre-LD2 )
Users	+0.5%	+14.8%
Sessions	+1.5%	+21.7%
Listings	+0.0%	-5.0%



We reconfirm our previously announced capital return roadmap – with the up to €1.0bn capital decrease transaction as the key pillar



\*) Timing: after announcement of FY 2020 results and before AGM 2021



### We remain committed to long term shareholder value creation

#### **Profitable growth**

- The best positioned online classifieds platform in Europe
- On track to transition to fully monetising the transaction
  - TAM expansion (e.g. mandate acquisition, mortgage business)
  - Accelerate product rollout in 2021 (e.g. Plus+ products, RLE)

#### Value accretive capital allocation

- Continued focus and reinvestment into growth
- Massive capital return programme
  underway
- Attractive dividend policy remains in place
- Open to value accretive M&A opportunities





# Next events:

23 February 2021: Publication of preliminary FY 2020 results 25 March 2021: Publication of final FY 2020 results

Link to December 2020 Analyst Day slide deck

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