





Q3 / 9M 2021 Results Analyst Call, 11 November 2021

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We are on an attractive growth and value creation path addressing the specifics of the German market ...

#### Residential Real Estate grows double-digit

- > Q3-ARPU +7.4% fuelled by high RLE demand and continued price increases
- > Q3 = first period with organic growth from immoverkauf24: +41.0%
- > Dynamic growth of Consumer Plus product revenue: +23.0%

#### ... with an enhanced product set

- > Membership / Acquisition products for agents
- > Search / Subscription products for consumers
- > Capitalising on further digitisation tailwinds

#### ... and an efficient management of our balance sheet

- > Q3-EPS increase by 27.2%
- > Capital reduction by 8.5m shares to 83.6m shares
- > Next SBB of €200m recently announced



... delivering strong revenue growth with the right product offering for the tight market situation

- An insufficient supply of living space meets a surge in demand
- Housing shortage is one of the key topics for the formation of the new government
- Goal is to develop a target of 400,000 new apartments per year
- > More digitisation and less bureaucracy intended to drive changes

### **374,000** -11.0%

listings<sup>1</sup> decline reflecting shortage of supply 4.6m

#### monthly app users<sup>2</sup>

increase with growing mobile usage compensating for declining **desktop traffic** (-16.9%) due to changed cookie consent

# 103.7m

#### monthly sessions<sup>3</sup>

almost at previous year's level (despite cookie consent) reflect a significant increase in demand



## Our transition towards increased transaction monetisation is working ...

#### Breakdown of ImmoScout24 revenue streams

(without Austria & FLOWFACT, including IV24 since H2 2020)



### Mandate brokerage (Leads)Realtor Lead Engine

- immoverkauf24 mandates
- Mortgage leads
- Relocation leads

#### Consumer subscriptions

- TenantPlus+
- BuyerPlus+
- LandlordPlus+

#### One-off listings

- Private listings PPA (incl. on-top products)
- Professional listings PPA (incl. on-top products)

#### Membership editions

- Memberships for Residential Real Estates Partners
- Memberships for Business Real Estate Partners
- 3rd Party Media & Other

- IS24 is developing into a comprehensive networked marketplace.
- Our revenue mix is shifting from one-off <u>listings</u> to recurring subscription revenues with more engaged agents & consumers.
- With our growing leads business, we are enabling and facilitating more transactions while helping agents to improve their performance.



### ... translating into strong 9M 2021 KPIs

### €287.2m +9.4%

Group revenue (growth driven by 12.8% increase in Residential Real Estate)

#### €164.7m +4.5%

Group ordinary operating EBITDA (57.4% margin) **59.1%** -0.9pp

Organic Group ordinary operating EBITDA margin (excl. H1 2021 IV24, Vermietet.de and Propstack)

**€751 / €1,748** +5.9% / +0.5%

ARPU with residential / business real estate partners

### **20,511** +2.5%

Professional customers (residential + business real estate partners)

#### **~670,000** +34.3%

Homeowners registered on ImmoScout24

### **236,612** +82.8%

Consumer Plus product subscribers



#### Double-digit % revenue growth in the Residential Real Estate segment



9M 2021 Group revenue: **€287.2m (+9.4%)** €281.9m (+7.4%)\*

62.9% 59.8% 61.6%

9M 2021 Group ooEBITDA margin: **57.4% (-2.6pp)** 59.1% (-0.9pp)\*



Residential Real Estate ARPU increase is fuelled by high RLE demand and continued price increases, while we again managed to win new customers.

|  | Q3 2021 | Q3 2020 | +/-   | 9M 2021 | 9M 2020 | +/-   |
|--|---------|---------|-------|---------|---------|-------|
| Residential real estate partners<br>Residential agents and property managers, finance partners<br>(# of core customers <sup>1</sup> end of period) | 17,721  | 17,216  | +2.9% | 17,721  | 17,216  | +2.9% |
| Residential real estate partner ARPU <sup>2</sup> (€/month)  | 754     | 703     | +7.4% | 751     | 709     | +5.9% |
| Business real estate partners<br>Commercial agents, project developers, new home builders<br>(# of core customers <sup>1</sup> end of period)      | 2,790   | 2,789   | +0.0% | 2,790   | 2,789   | +0.0% |
| Business real estate partner ARPU <sup>2</sup> (€/month)   | 1,745   | 1,715   | +1.7% | 1,748   | 1,740   | +0.5% |

1 Customers with an existing contract containing an obligation for payment which entitles the customer to publish more than one object within the runtime of the contract 2 Average revenue per user per month, calculated by dividing the revenue generated with the respective core customer in the reported period by the average number of core customers in this period (calculated from the opening and closing balance) further divided by the number of months in the corresponding period



## Our cost base reflects the execution of our market network strategy

| (€m)                    | Q3<br>2021 | Q3<br>2020 | +/-           | 9M<br>2021 | 9M<br>2020 | +/-           |
|-------------------------|------------|------------|---------------|------------|------------|---------------|
| Revenues                | 97.5       | 89.6       | +8.8%         | 287.2      | 262.6      | +9.4%         |
| Own work capitalised    | 7.2        | 5.3        | +35.4%        | 19.5       | 16.1       | +20.9%        |
| Personnel costs         | -21.7      | -19.4      | +11.7%        | -63.0      | -55.0      | +14.5%        |
| Marketing costs         | -9.9       | -8.4       | +19.0%        | -27.8      | -21.7      | +28.2%        |
| IT costs                | -4.6       | -4.4       | +5.3%         | -12.7      | -12.7      | -0.1%         |
| Other operating costs   | -13.9      | -10.6      | +31.4%        | -38.5      | -31.7      | +21.4%        |
| Total operating effects | -50.2      | -42.8      | +17.4%        | -142.0     | -121.1     | +17.2%        |
| ooEBITDA                | 54.5       | 52.2       | +4.4%         | 164.7      | 157.6      | +4.5%         |
| ooEBITDA-margin         | 55.9%      | 58.2%      | <i>-2.3pp</i> | 57.4%      | 60.0%      | <i>-2.6pp</i> |

- Higher capitalisation rate (own work capitalised) of 7.4% of Q3 revenues reflects continued focus on product innovation including investments in Vermietet.de.
- Personnel costs in Q3 increased due to integration of Vermietet.de and Propstack employees.
- Marketing costs increased due to intensified marketing activities to generate homeowner contacts.
- IT cost increase in Q3 due to higher number of employee software licences.
- Other operating costs mainly affected by:
  - increased **purchase costs** linked to Leads and Plus-products,
  - growth in external labour,
  - investments in FLOWFACT.



#### An accretive earnings development ...

| (€m)                            | Q3<br>2021  | Q3<br>2020 | +/-                 | 9M<br>2021 | 9M<br>2020 | +/-    |
|---------------------------------|-------------|------------|---------------------|------------|------------|--------|
| Ordinary operating EBITDA       | 54.5        | 52.2       | +4.4%               | 164.7      | 157.6      | +4.5%  |
| Non-operating effects           | 2.4         | 8.1        | <mark>-70.6%</mark> | 11.3       | 17.2       | -34.0% |
| Reported EBITDA                 | 52.1        | 44.1       | <mark>+18.2%</mark> | 153.4      | 140.5      | +9.2%  |
| D&A                             | -14.9       | -12.2      | +22.7%              | -42.7      | -37.0      | +15.4% |
| EBIT                            | 37.2        | 31.9       | +16.5%              | 110.6      | 103.4      | +7.0%  |
| Financial result                | -1.9        | 2.1        | -191.6%             | -7.5       | -5.7       | -31.3% |
| Earnings before Tax             | 35.3        | 34.0       | +3.8%               | 103.1      | 97.7       | +5.5%  |
| Taxes on Income                 | -11.3       | -11.1      | +2.2%               | -32.6      | -28.9      | +12.7% |
| Net income                      | 24.0        | 22.9       | +4.6%               | 70.5       | 68.8       | +2.5%  |
| Basic EPS in € (undiluted)      | 0.29        | 0.23       | +27.2%              | 0.79       | 0.67       | +18.1% |
| Weighted av. # shares (million) | <u>83.5</u> | 101.5      | -17.7%              | 89.7       | 103.3      | -13.2% |

- Decrease in non-operating effects due to lower share-based compensation partly offset by higher M&A costs.
- D&A increase driven by higher depreciation of rights-of-use from leases (new Berlin office) and higher capitalised assets.
- Financial result down due to lower volume and performance of the special securities fund.
- Strong increase of Basic EPS reflecting share buybacks.

#### ... paralleled by our ongoing capital return strategy





As we are approaching year end, we are refining our full year 2021 outlook

|   | Initial Guidance           | Refined Guidance  |   |  |  |
|---|----------------------------|---|---|--|--|
| <b>2021E</b><br>Revenue outlook<br>(% growth) | mid-to-high single-digit % | arour   | nd 9%   |  |  |
| <b>2021E</b><br>ooEBITDA outlook              | up to 60%                  | <b>58% - 59%</b><br>(excluding<br>Vermietet.de and Propstack) | <b>57% - 58%</b><br>(including<br>Vermietet.de and Propstack) |  |  |



# Q&A





### Next event:

CMD: 2 December 2021 at 2 pm CET

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