

## Moving to the next level



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# 1.6%

Of living units sold within a year in 2019 compared to **5.2% in the US**. (Gewos, US Census)



Home ownership rate in Germany compared to **65% in the US**. (Eurostat, US Census)

# 26%

Of German owner-occupied homes carry a mortgage / loan (We assume a higher percentage in the US).



Transaction cost for buyers (tax, notary and land register cost, compared to **2-5% in the US.** (Zillow)

# 3.6-7.1%

Agent commission in Germany incl. VAT. Split 50/50 between buyer and seller (We assume similar commissions in the US).

8.2%

Growth CAGR house prices in Germany from 2017 to 2021.



Applicants on a rental listing in German Top 7 cities within one week on average in 2021.

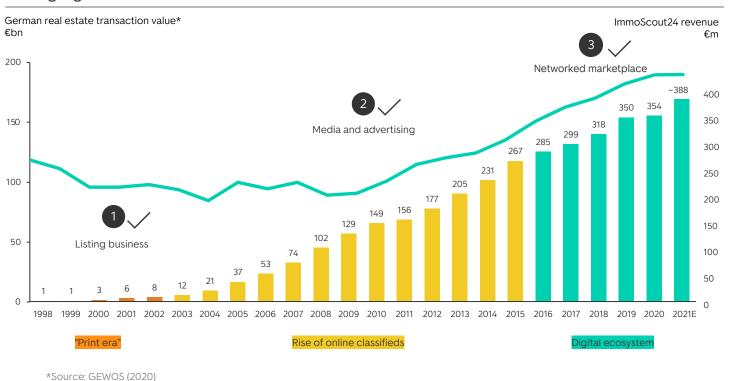
35,000

Real estate agents in Germany in 2018 (thereof 20,330 contracted IS24 agents). (ivd)



# For over two decades Scout24 has shown **resilient and attractive growth** through **value creation** for customers and shareholders

### ImmoScout24 Revenue Development in changing Real Estate Market



#### Continuous product innovation

- Help more consumers finding their dream home
- Digitize agent's processes to focus on transacting
- More convenience & ease to digitally sell, rent or manage properties

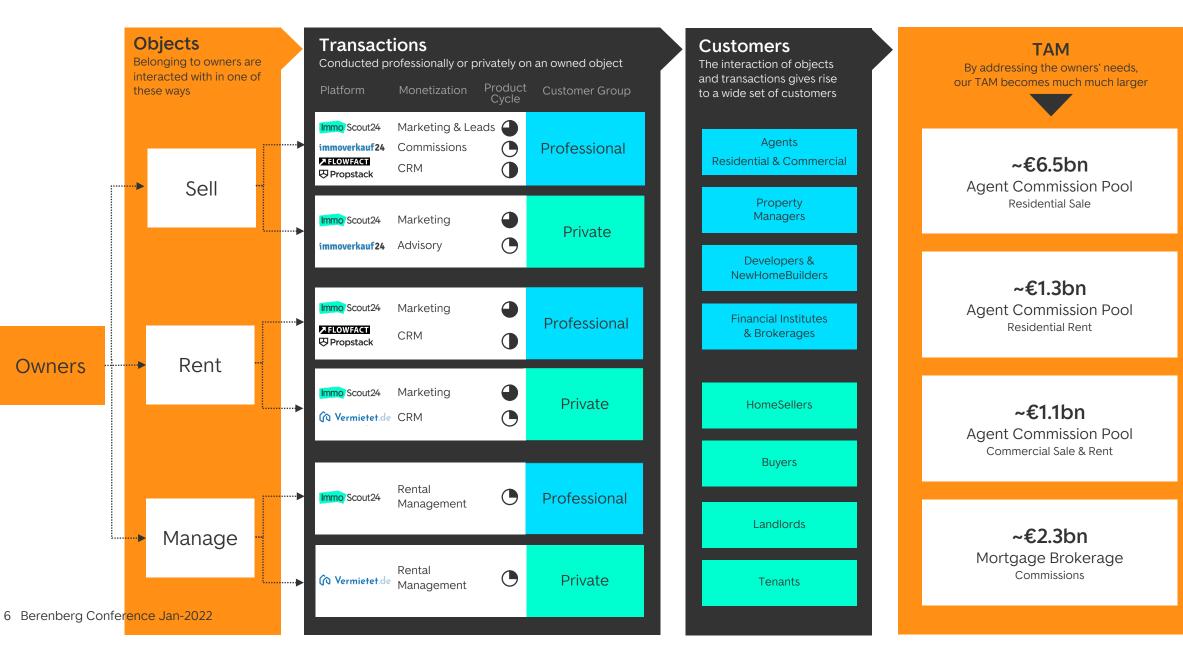


With our next level operating model, we are getting serious in **expanding** from our classifieds core ...





#### ... to a significantly bigger playing field



Our customers are becoming increasingly digitized with more transactions initiated through **online channels** 

#### **Professional Customers**

The wave of digitization is redefining the industry

A **new generation** of digital-savvy real estate agents understand that they need to be **fast** in a highly competitive & more digitized market environment.

**Post-COVID virtualized environment** is redefining the traditional business processes, job roles & skill requirements.

**Data analysis** offers a fast, affordable and transparent way to provide address-specific property valuations and rental rate predictions.

### Private Customers

Users are looking for a customized and efficient experience

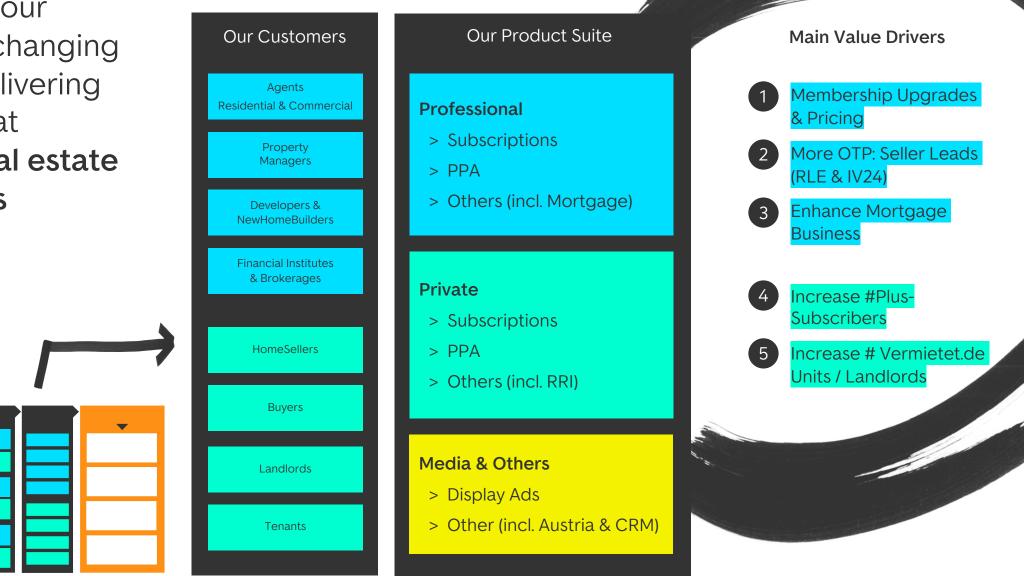
A **new generation** of digital-savvy home seekers and sellers expect personalized, simple & smooth **user experiences** for higher engagement.

Mass adoption of remote working accelerated the shift from physical processes to the **virtual world**.

The share of private sellers who have **sold their properties online** has significantly increased over the last years but remains distinct from the mainstream real estate agent market.

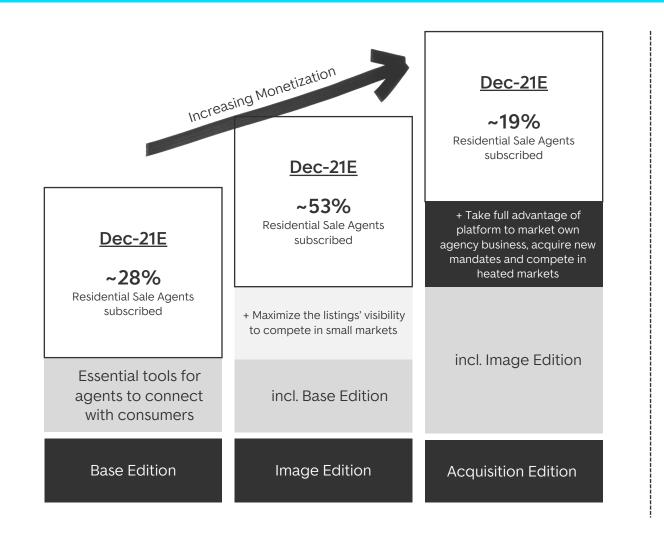


We address our customers' changing needs by delivering products that facilitate real estate transactions





### Value Driver 1: Membership Upgrades & Pricing



- As of Dec-21, ~100% of Residential Sale Agents will be in one of the 3 membership tiers
- We have similar membership products for Property Managers, Commercial Agents, Developers
- Future revenue growth will follow the same logic, coming from:
  - Rate card price increases
  - Eroding discounts
  - Value-add price increases
  - Membership upgrades
  - Loyalty mechanics / Churn prevention
  - New customer acquisition

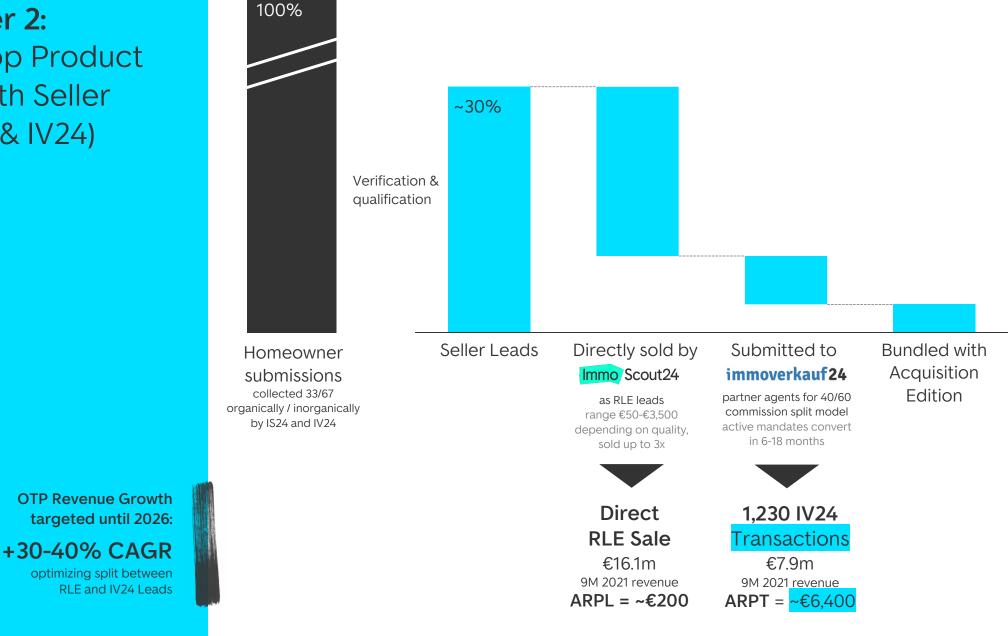


Revenue Growth targeted until 2026:





#### Value Driver 2: More On Top Product Revenue with Seller Leads (RLE & IV24)





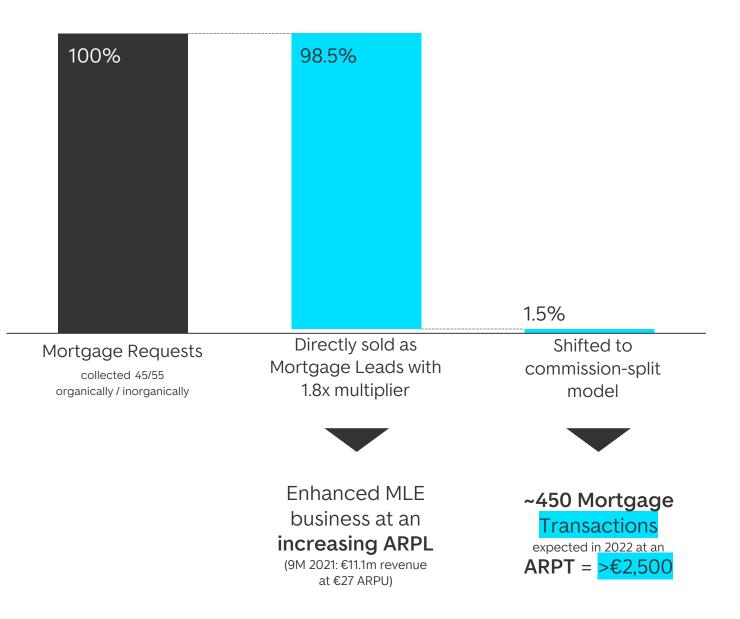
### Value Driver 3: ... and enhancing existing MLE business

#### ...through

- Improved lead generation formula
- Higher lead quality
- More leads
- Improved distribution mechanism

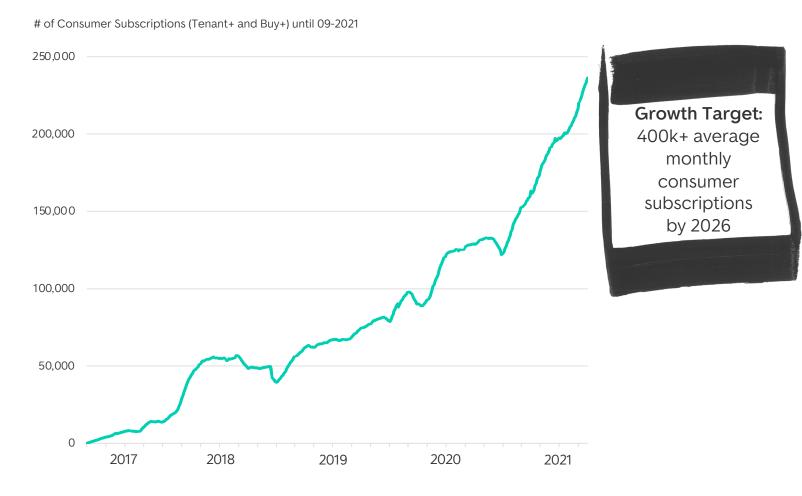
... complemented by Transaction business

> Mortgage Revenue Growth targeted until 2026: +18-20% CAGR





#### Value Driver 4: Increase number of Plus-Subscribers



KPIs Sep-2021 (Δ yoy)

# Tenant+ Subscribers (eop): 214k (+74%)
# Buy+ Subscribers (eop): 22k (+250%)
Total Plus-Subscribers: 236k (+83%)
Blended ARPU (Sep): €18 (-14%)
Blended Lifetime: 7 months (+73%)
Blended CLV: €128 (+47%)

#### **TAM Perspective:**

3.2m rental transactions p.a. in Germany626,000 sale transactions p.a. in Germany



#### Value Driver 5:

#### Increase Vermietet.de Units & Landlords

Before 2021 Network effect: Once lease is terminated / landlord wants to sell, it creates a lead and potential for further monetization within Scout24 eco-system. Pay per Listing enant. Tax Prebardy contract Home Owner Summing . 1909 Annagement via Vermietet.de

#### **TAM Perspective**



Privately owned Rental Units in Germany (by 9.8m Private Landlords)

~20% are newly rented out p.a.

Source: BBSR Online Publication 02/2015



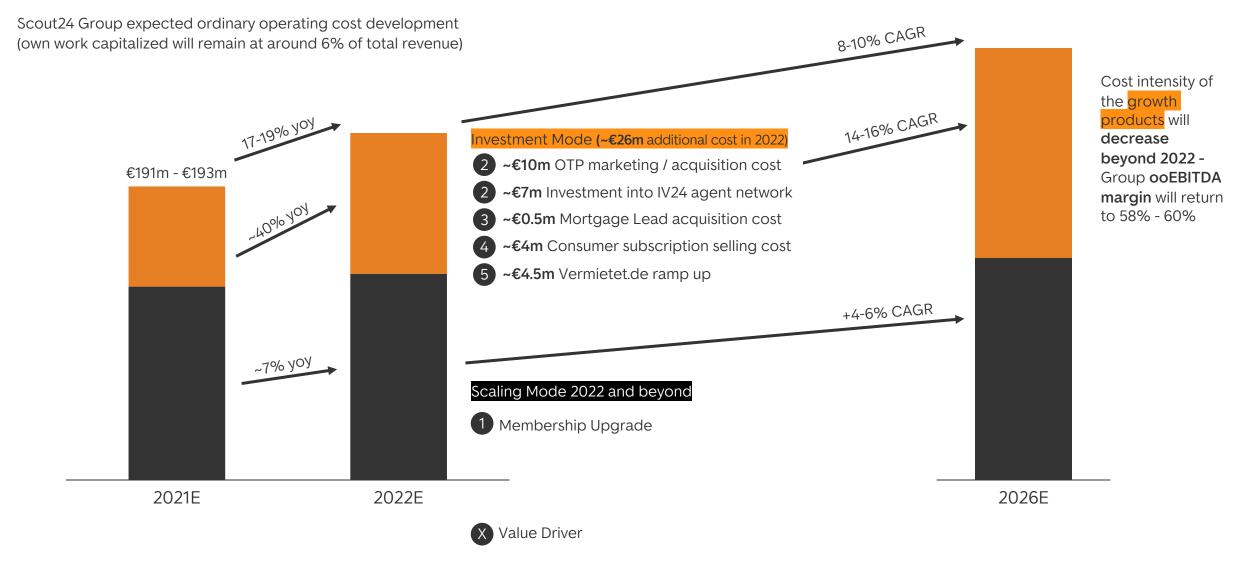


We will deliver **sustainable** growth of Memberships while **accelerating** proven revenue potential of Growth Products ...



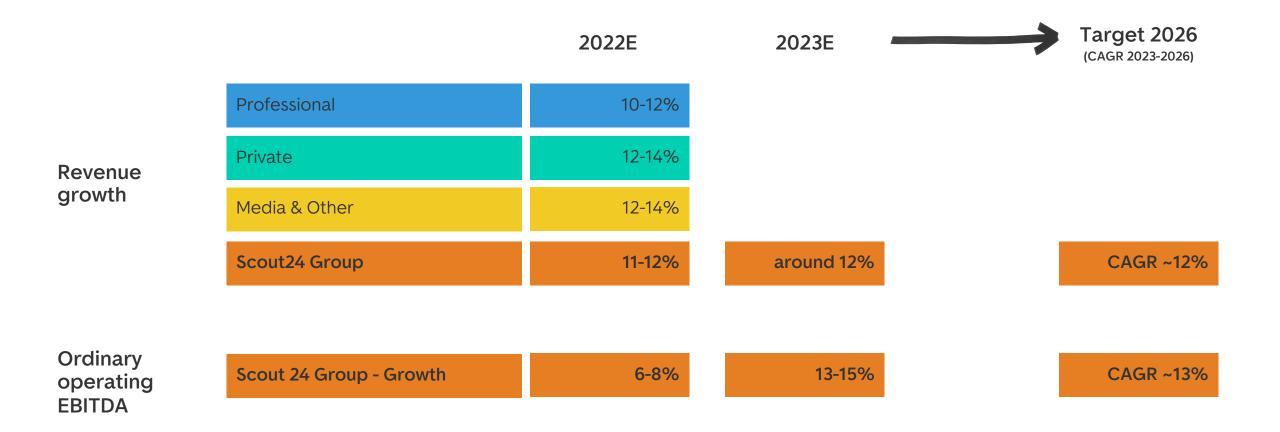
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#### While investing into value drivers structural costs will remain under control





With our **new operational paradigm** and the goal to **accelerate the transaction focus**, we are targeting double-digit revenue growth in the next years





We have refined our **capital allocation strategy** after a successful capital return roadmap



- We will continue to **re-invest into growth** as first priority.
- Any potential **M&A activities** will be undertaken in a disciplined manner with a focus on value creation and moving closer to the real estate transaction.
- For sufficient M&A firepower, we will provide for a **financing capacity** of ~€1bn (assuming a leverage of up to 3.5x).

- We will continue to pay out 30-50% of our adjusted net income in the form of annual **recurring dividends**.
- Excess cash will be returned to shareholders through **share buybacks** (targeting a leverage without M&A of around 0x (-1.4x incl. special fund assets as of September 2021).





We are planning to include **ESG goals** into our upcoming refinancing

### Environment

#### Reduce our Carbon Footprint

- Reduce yearly CO<sub>2</sub> emissions to the minimum possible by 2024.
- To reach climate neutrality by 2025, compensate unavoidable emissions with CO<sub>2</sub> reduction projects.
- From 2025 onwards, retain carbon intensity despite growing business.

#### Increase Women in Leadership

Social

- Improve the ratio of women in leadership positions by 1 pp per year (38% as of Sep-2021).
- Compare with and aim to outperform Tech peers.

### Governance

## Align suppliers with our culture

- Have all suppliers comply with the Scout24 Code of Conduct for suppliers.
- Define milestones to certify all suppliers by the end of 2026.

#### Bring Information Security to the next level

 Certify the information security management system according to ISO 27001 until end of 2025 and enhance data protection.



#### We developed the recipe for accelerating future growth

Reengineered the Company towards Customer Focus

Professional & Private

Introduced a new Operational Paradigm

Objects – Customers – Transactions Created a Product Suite to target a much larger TAM

From €1bn to €11bn+

Complemented the product offering by the right acquisitions

> ImmoVerkauf24 + Vermietet.de

Making sustainable double-digit revenue growth possible and strengthening our market position







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